

These Terms and Conditions were last updated on October 16th 2023. Any queries in relation to these Terms and Conditions should be sent to tickets@circuitcat.com.

THE OWNERSHIP AND USE OF THIS TICKET IMPLIES THE ACCEPTANCE OF THE FOLLOWING CONDITIONS:

1. The purchase, possession and/or use of a ticket to access the Event constitutes unconditional acceptance of and agreement to comply with the Terms and Conditions below. If you purchase a ticket for a minor, you are responsible for ensuring that the minor complies with these Terms and Conditions and that their parent or guardian consents to participate in these Terms and Conditions on behalf of that minor.
2. Once purchased, the ticket will neither be changed nor will the purchase price be refunded, except if the event is not staged or if it is staged behind closed doors.
3. The purchaser of the ticket may withdraw from the purchase within 14 calendar days from the time of purchase. Provided that the event has not already taken place before the end of this period.
4. The ticket holder may request a refund in the event of any restriction and/or prohibition of mobility decreed by the competent authorities as a result of a case of force majeure (pandemics, natural disasters or similar), which prevents him/her from travelling to the event on the date of the event. These circumstances must be proven by documents.
5. The Organisation reserves the right to change the programme, as well as the date of the event.
6. The Organisation reserves the right of admission.
7. The Organisation will not be liable for tickets that have not been purchased at official sales points. Any damaged or broken tickets, or suggesting possible forgery, shall authorise the Organisation to refuse access to the facilities. Only the first ticket that is submitted and its code validated will be valid. Any ticket with the same code, which is submitted subsequently, will be totally invalid. In the event that a ticket appears in the system as having already accessed the facility, the holder will be denied access to the facility.
8. The ticket holder will lose all rights provided by the ticket when leaving the facilities.
9. The entry of objects that may be considered dangerous by the Organisation and/or the competent authorities (knives, scissors or similar, flares and smoke containers), as well as glass, metal (cans, thermos flasks...), ceramic or wood containers are not allowed. The entry of food and non-alcoholic beverages and plastic bottles up to 1.5L (including caps) and briks is permitted.
10. It is not allowed to bring scooters, bicycles and other personal mobility devices. It is allowed to bring umbrellas (only the top part which is not sharp) and chairs exclusively for the Pelouse areas, as long as they do not disturb the other spectators, as well as prams.
11. The sale of and access to Circuit de Barcelona-Catalunya with alcoholic beverages is forbidden. Soft-drinks and alcohol-free beer will be available for sale at the different sales points inside the facilities.

12. The use of photographic cameras for professional purposes, without being duly accredited, or video cameras for live broadcasting, inside the facilities, is restricted.
13. The entry of pets and companion animals is prohibited.
14. The Organisation shall decide whether or not to allow access to the facilities once the event has started.
15. The ticket holder must be the same for all days attending the event, except in the case of non-nominal tickets. Access may be denied to any user other than the one expressly stated on the ticket.
16. Should the ticket be a special rate ticket (Children, Junior, Senior or Youth Card), the ticket holder must be able to proof the age at the access by means of an official document. Should the requirements not be complied with, the difference to the standard rate will have to be paid at the box offices.
17. The ticket must be kept until the end of the event.
18. The ticket cannot be used for any promotional or advertising purpose, and it cannot be resold without the authorisation of the Organisation.
19. The ticket holder undertakes to accept compliance with the health protocol and the sanitary measures established by the organisation, if applicable. As well as the safety regulations in force at the Circuit at the time of the event.
20. Should it become necessary, the Organisation may request attendants for personal identification, as a condition to access the Circuit facilities.

TERMS AND CONDITIONS PARKING TICKETS

1. The Circuit reserves the right to modify the location of the purchased car park if it deems it appropriate for organizational reasons, as well as to facilitate mobility in cases where it is necessary to decongest the access routes to the facility.
2. The parking entrance is per vehicle, regardless of the occupants that go in it.
3. Once purchased, the ticket will not be exchanged nor will its amount be refunded.
4. The car park is not guarded and to avoid risks, it is recommended not to leave valuables inside vehicles that remain parked.
5. Only the first entry that is presented and its code is validated will be valid. Any entry with the same code, which is submitted later, will be totally invalid.
6. The Circuit assumes no responsibility in the event of loss or theft of the ticket. In this case, you must buy a new ticket online or in the same parking lot.
7. The Circuit does not guarantee the authenticity of the ticket if it has not been purchased at the official points of sale.

8. You must keep your ticket until the day of the event as if it were cash. The beneficiary of the ticket assumes all responsibility in the event that his ticket is presented in duplicate, photocopied or falsified, losing all the rights that it grants him to be able to access the event.

9. The Circuit reserves the right of admission.

10. The Circuit reserves the right to modify the programming of the event.

11. The resale of the ticket is not allowed.